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## Quality policy

Craftor AB is a power contractor that designs and builds station, line and cable facilities for customers who own electrical infrastructure. Craftor has its main operations in Sweden, but international projects occur regularly.

1. Craftor shall deliver products and services that meet our own and our customers' requirements and expectations. We will provide products and services at the right time at the right place and we will work in a positive spirit with continuous improvements at all stages.
2. Craftor's quality work is described in our management system and we work to constantly develop and improve the system to increase customer satisfaction.
3. Our quality goals are described in our business plan. The goals are based on this policy and are evaluated annually.
4. All employees have a personal responsibility to be responsive to customers' needs and expectations and, through their professional skills and ability to act, contribute to making our customers happy. The right quality is the responsibility of all employees.

Sollentuna 2021-12-07,



Henrik Bolinder

Chief executive officer